

Terms of Service

ZOGOEX LTD, Reg. No: 16773541, 71-75, Shelton Street, Covent Garden, London, WC2H 9JQ, UNITED KINGDOM
Effective Date: 09-Oct-2025

1. Introduction

1.1. These Terms of Service (“TOS” or “Agreement”) govern your use of **ZOGOEX** services, including its website, mobile applications, and trading platform.

1.2. By accessing or using any ZOGOEX service, you agree to comply with this Agreement in full. If you do not agree, you must not access or use ZOGOEX services.

1.3. This TOS forms an integral part of the **Service Agreement, Risk Disclosure**, and all other operational policies of ZOGOEX.

2. Eligibility

2.1. You must be at least eighteen (18) years old or the minimum legal age in your jurisdiction to use ZOGOEX services.

2.2. By using ZOGOEX services, you represent and warrant that you have full legal capacity to enter into this Agreement and comply with all applicable laws.

2.3. Individuals or entities prohibited by law from using financial or trading services are not permitted to access the platform.

3. Account Registration and Security

3.1. **Account Creation:** You must provide accurate, current, and complete information during registration and maintain its accuracy thereafter.

3.2. **Account Responsibility:** You are solely responsible for maintaining the confidentiality of your login credentials, including passwords and two-factor authentication (2FA) codes.

3.3. **Unauthorized Access:** You agree to notify ZOGOEX immediately of any unauthorized access, security breach, or suspected misuse of your account.

3.4. **Account Suspension or Termination:** ZOGOEX reserves the right to suspend, restrict, or

terminate accounts in the event of suspected violations of this Agreement, suspicious activity, or to comply with legal or regulatory obligations.

4. Services and Use of Platform

4.1. ZOGOEX provides a digital platform for trading, deposits, withdrawals, and related financial operations.

4.2. All activities on the platform are governed by the **Trading Operations Rules, Non-Trading Operations Regulations, KYC Policy, and AML Policy**.

4.3. You agree **not to**:

- a) Use automated systems, bots, or software to manipulate the platform;
- b) Engage in fraudulent, deceptive, or unlawful activities;
- c) Interfere with or disrupt the integrity, availability, or security of the platform;
- d) Attempt to access, use, or modify another user's account or data without authorization.

4.4. ZOGOEX may modify, update, suspend, or discontinue any service, feature, or functionality at its discretion.

5. Fees and Payments

5.1. All applicable fees, commissions, and charges related to the use of ZOGOEX services shall be disclosed prior to transaction execution.

5.2. You are responsible for all fees associated with deposits, withdrawals, and trading operations.

5.3. ZOGOEX reserves the right to revise fees or introduce new charges at any time, with notice provided through official communication channels.

6. Intellectual Property

6.1. ZOGOEX owns all intellectual property rights in its platform, software, logos, trademarks, interfaces, and content.

6.2. You are granted a limited, non-exclusive, non-transferable license to use ZOGOEX services solely for lawful, personal, and non-commercial purposes.

6.3. Any unauthorized reproduction, modification, reverse engineering, or distribution of ZOGOEX intellectual property is strictly prohibited.

7. Risk Acknowledgment

7.1. You acknowledge that trading and financial operations involve significant risk, including the potential loss of invested capital.

7.2. You confirm that you have read, understood, and agreed to the **Risk Disclosure Agreement**.

7.3. ZOGOEX shall not be liable for losses resulting from market volatility, price fluctuations, or personal trading decisions.

8. Regulatory Compliance

8.1. You agree to comply with all applicable laws, regulations, and taxation requirements related to your trading activities.

8.2. ZOGOEX reserves the right to restrict or suspend your account to comply with any legal, regulatory, or governmental obligations.

8.3. Compliance with **Know Your Customer (KYC)** and **Anti-Money Laundering (AML)** requirements is mandatory. Failure to comply may result in account suspension or termination.

9. Prohibited Activities

You agree not to:

9.1. Use the platform for money laundering, terrorist financing, fraud, or any other illegal purpose.

9.2. Infringe upon the intellectual property rights of ZOGOEX or any third party.

9.3. Manipulate market prices, trading results, or the functioning of the platform.

9.4. Share, sell, or transfer your account credentials or engage in unauthorized account access.

10. Limitation of Liability

10.1. ZOGOEX shall not be liable for indirect, incidental, consequential, or punitive damages arising from your use or inability to use the platform.

10.2. ZOGOEX does not guarantee continuous, uninterrupted, or error-free operation of its platform or services.

10.3. Any reliance on information, analytics, signals, or data provided by ZOGOEX is at your own discretion and risk.

11. Termination

11.1. ZOGOEX may suspend or terminate your account for breach of this Agreement, regulatory compliance, or at its discretion.

11.2. Upon termination, all pending transactions will be processed or settled in accordance with applicable platform rules.

11.3. Termination shall not release you from obligations or liabilities accrued prior to the termination date.

12. Governing Law and Dispute Resolution

12.1. This Agreement shall be governed by and construed in accordance with the **laws of England and Wales**.

12.2. The parties shall first attempt to resolve disputes amicably through negotiation.

12.3. If unresolved, disputes shall be submitted to **binding arbitration** in London, United Kingdom, in accordance with the rules of a recognized arbitration institution.

13. Amendments

13.1. ZOGOEX reserves the right to amend this TOS at any time.

13.2. Updated terms shall be communicated through the platform, email, or other official means.

13.3. Continued use of the platform after publication of updated terms constitutes your acceptance of the amendments.

14. Miscellaneous

14.1. If any provision of this Agreement is deemed invalid or unenforceable, the remaining provisions shall remain in full force and effect.

14.2. Section headings are for reference only and do not affect interpretation.

14.3. No waiver of any breach or default shall constitute a waiver of any subsequent breach or default.

Acknowledgment

By accessing or using ZOGOEX services, you acknowledge that you have read, understood, and agreed to these Terms of Service in their entirety.